

THE ROCKABILLY RAVE

www.rockabillyrave.co.uk

Terms & Conditions

Bookings

All advance bookings will be confirmed by email whenever possible. Confirmations that cannot be emailed will be sent by post. Your Booking Confirmation email or letter will be your proof of purchase and must be presented on arrival, together with Photo ID.

Wristbands

Booking Confirmations and Photo ID must be presented at Reception, to obtain event wristbands which must be worn at all times. Wristbands are non-transferable and will be invalid if removed. Replacements for lost, damaged or cut wristbands will be charged at the on-the-day wristband price. Your wristband will give you access to all entertainment. Wristbands are only available to people staying on site. Day Passes are not available.

Additions to Existing Bookings

Extra guests can be added to your booking at any time, including on arrival, as long as your chosen accommodation has enough space.

Booking of Thursday arrival can be added in advance or at Reception when checking in.

Late Bookings

Please do not send bookings after the date specified in the Booking Information accompanying the Booking Form and published on the website.

Bookings can be made on arrival, subject to availability.

Checking In

Reception will be open from 2pm for Thursday arrivals and from midday for Friday arrivals.

Event Programmes

Free event programmes will be available on arrival.

Accommodation

Accommodation is on-site in a choice of varying levels of self-catering accommodation, all within a few minutes' walk of the Main Building. Bed linen, pans, dishes and utensils are provided in all accommodation.

Electricity and gas is provided free of charge.

Accommodation descriptions are updated as necessary but specifications may occasionally be different to those described.

Motor Homes, Caravans and Camper Vans

Motor Homes, Caravans and Camper Vans must be booked into a Touring Pitch.

Guests are not permitted to sleep in vans or other vehicles unless booked into a designated Touring Pitch.

Children

The Rockabilly Rave is an adult-only event, for over 18s.

Teenagers aged 16-17 may be admitted at the organiser's discretion.

Disabled Visitors

A limited number of wheelchair-friendly accommodation is available.

There is designated Disabled Parking adjacent to the main building. Space is limited so, if necessary, further Disabled Parking will be designated where appropriate.

There are disabled access toilets inside the Main Building.

Car Parking

Car parking on site is free of charge. Please share cars whenever possible as parking occasionally reaches capacity.

Classic Cars, Trucks, Rods and Customs

Classic cars, trucks, rods and customs are welcome.

Saturday Car Cruise

All classic cars, trucks, rods and customs can join Saturday afternoon's Cruise.

Please read the notes in the event Programme and follow marshals' instructions at all times.

All vehicles must be road legal and insured.

Speed Limit

The speed limit on site is 5mph (roughly walking pace).

We reserve the right to confiscate the keys of anyone driving irresponsibly.

Indoor Vintage Flea Market

Admission to the Sunday Morning Indoor Flea Market, for buyers and sellers, is by wristband only.

Pitches will be allocated on a first come, first served basis. Each stall must be a maximum of 2.5m x 2.5m.

Tables will be provided but cannot be guaranteed for everyone.

Vintage and used goods only. No new items, please.

Dance Floors

Dance floors will be kept clean and spillages cleared immediately they are reported.

Talc and other substances must not be spread onto dance floors or applied to shoes. Anyone doing this will be asked to leave and no refunds will be given.

Food & Drink

There is a large licensed restaurant, a Thunderbird fried chicken diner, and some great fast food options, including burgers, pizza, fish & chips, ice cream and waffles.

You are welcome to bring your own food and drink for consumption in your chalet, but alcohol must not be taken into the licensed buildings on site.

Coaches

Private Coaches to the Rockabilly Rave will run as advertised. Tickets must be booked in advance and passengers must arrive a minimum of 15 minutes before departure, as the coaches cannot wait for late arrivals. Tickets are non-refundable.

Rubbish Disposal

Please dispose of all rubbish sensibly, take it home with you where possible, and recycle.

Pets

Pets are allowed to stay in your own Motor Home, Campervan or Caravan, only if booked into a Touring Pitch. Pets are not allowed in any Vauxhall Holiday Park accommodation.

Trading

Any unauthorised selling or trading is strictly forbidden and those responsible will be removed from the event.

First Aid

A first aid team will be in attendance throughout the weekend.

Security

Our licensed security team will be available to assist you, day or night. Please report any problems immediately.

Photography, Video and Audio Recording

Photography and video recording is allowed for personal use.

Any form of recording for commercial purposes requires the express permission of Rockabilly Rave Ltd.

Unauthorised commercial use of video, audio, photography or other recording will be subject to retrospective licensing fees.

Your attendance at the event is on the understanding that pictures or video obtained by official press photographers and videographers may be used for promotion of future events and/or media publication or broadcast.

Flags and Prohibited Symbols

In keeping with the friendly and inclusive nature of the event, overt display of political symbols or any material that may be deemed unlawful or offensive will not be allowed on any part of the site.

Currently recognised national flags may be displayed to identify your chalet.

Programme of Events

We reserve the right to alter or amend the programme of events at any time.

All bands and entertainment are booked in good faith and details are correct at time of going to press.

Substitutions

Substitution of names on your booking must be made in writing or authorised by the 'Lead Person' on arrival.

Cancellations

Cancellations must be made in writing.

Cancellation fees will be as specified in the Booking Information accompanying the Booking Form and published on the website.

Holiday cancellation or travel insurance is not included with your booking, so should be arranged separately if required.

Covid-19

If the event is cancelled due to Covid-19, all bookings will be fully refunded or transferred to a future date.

No liability will be accepted for individuals' non-attendance due to being affected by restrictions imposed by UK or other governments. Therefore, personal insurance against non-attendance is recommended.

Official local and national guidance will be followed and applied, as appropriate for the event.

Liability

Rockabilly Rave Ltd will not accept any responsibility for damage to or loss of property, including vehicles, at the event.

We will not accept liability for personal damages, losses or injuries sustained at the event.

We reserve the right to alter, amend, or cancel any part of the event and/or Terms & Conditions, without prior notice.

By accepting your tickets you agree to abide by these Terms & Conditions.

Privacy Policy

We do not store credit card details nor do we share customer details with any third parties.

'The Rockabilly Rave' is the trading name of Rockabilly Rave Ltd, registered at Companies House. Company Number 07371912.

Registered Office: Eagle House, Cranleigh Close, South Croydon, Surrey, CR2 9LH

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